

Fees, Payment & the Small Print

Fees & Discounts

The Masterclass Series fee is: US\$ 2990 per delegate and US\$ 2500 for WAIPA members. Fee for individual sessions: US\$ 500 and US\$ 400 for WAIPA members. Team discounts: pay 2-bring 3 or pay 5 bring your team.

Bonus

Participants will receive a free copy of book “Investment Aftercare Explained”

Payment

Courses are quoted in dollars from the United States, however, effective currency and payment method will be confirmed on a country bases. Exchange rate as listed at www.xe.com of day of purchase apply. Courses to be paid prior to course commencement

Guarantee

We pride ourselves in providing the best training and make sure that the content we give is tailored to our clients’ needs. If for any reason a participant would like to change the content of the training during the training period, all efforts will be made to accommodate such new requests. If it is not possible, we offer a 100% money-back guarantee on all our courses provided the request is made within the first session of the training programme. Requests received after that period will be refunded proportionately based on of the unused hours.

Cancellation Policy

We have a tiered cancellation policy. Notice given:

- More than one calendar month before course: Full refund minus a cancellation fee of US\$ 100 per delegate or free of charge transfer to an alternative date/course.
- Between one calendar month and two weeks before course: Full refund minus a cancellation fee of US\$ 250 per delegate or free of charge transfer to an alternative date/course.
- Less than two week before course: No refund. Option to transfer to alternative date/course for US\$ 100 per delegate.

Trainer cancellation: In the unlikely event a course is cancelled, a full refund will be provided, or full value voucher to attend another course.



... Fees, Payment & the Small Print

Intellectual Property & Copyright

All content material and handouts are copyrighted and remain the intellectual property of Cities & Collaboration Ltd. The models and methodologies used during the course are to be kept confidential at all times. No recording, copying, screen-printing or any way of capturing data, image or audio is allowed in any form. Commercial use is prohibited.

Complaint Procedure

Please address any complaints to the tutor by email or post as per our contact details. We will endeavour to respond to any complaint within 2 working days of receipt.

Privacy

The tutor will store participants' name and address details on a cloud database. These details will not be made available to third parties. Should participants wish to have their details removed from our database, they are requested to advise us in writing or click the unsubscribe button of each email.

Confidentiality

Both Cities & Collaboration and the participants agree to keep any information that is not publicly available and is shared during the scope of training and consultancy as confidential.

Dispute Resolution

Any service agreement resulting from this proposal shall be governed by and construed in accordance with the law of England and Wales. Without prejudice to the above, the parties may agree to alternative methods of dispute resolution, including negotiation, mediation and arbitration.

Contact Details

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